

34. Managing Volunteers

| Version number | Dates produced & approved | Reason for production & revision | Author | Locations | Proposed next review date |
|----------------|---------------------------|--|-----------------------|------------------------|---------------------------|
| V1.0 | Apr 2017 | Charity Commission requirement | K Coupe & H Mansfield | Dropbox.com Website | |
| V2.0 | 29 Apr 2019 | Updated re Keeping Children Safe in Education 2018 | K Coupe | Dropbox.com Website | |

Statement of Intent

North Nibley Pre-school recognises the immense benefits that volunteers bring to the setting. In return, we hope to give volunteers an opportunity to exercise their skills in a different environment and to undertake new experiences. A volunteer is not an employee and will not have a contract of employment with the pre-school. We will, however, insist that the volunteer follows all North Nibley Pre-school policies and procedures in the same manner as a paid employee, to ensure consistency and quality of care and early learning for the children.

Recruitment and selection of volunteers

All prospective volunteers should be asked to:

- Initially complete an expression of interest form [see Appendix 1].
- Take part in an informal interview to discuss reasons for wanting to volunteer, the skills and experience they can contribute and what they hope to achieve in return.
- Provide details of two references – who should not be relatives or a partner.
- Complete and Disclosure and Barring Service (DBS) check and a risk assessment where a DBS check is not required.

Volunteers and DBS checks

- Some volunteers will require a DBS check because of the frequency of their volunteering activity and the contact they have with children. Some volunteers do not require a DBS check, for example if they are accompanying a school trip out for the day/part day, or attending a school event. Volunteers without a DBS check must not be left unsupervised with children.
- An enhanced DBS check will **only** be required for volunteers in the following circumstances:
 - the volunteer is in the school regularly, which is defined as once a week or more, or 4 or more times in a 30 day period; and/or
 - the volunteer is unsupervised.
- DBS checks are only sent to the applicant and not the Registered Body. North Nibley Pre-school ensures that either the Playleader or a Committee member sees the DBS certificate from the volunteer prior to commencement at the pre-school.

Training, Induction and Support of volunteers

- Volunteers at the pre-school will be given training appropriate to their role.
- Volunteers are assigned a nominated member of staff for their task.

- Volunteers will be expected to adopt a professional manner at all times, and work within North Nibley Pre-school's existing policies and procedures. The volunteer's induction process will include an explanation of this.

Insurance

- Volunteers under direct supervision of North Nibley Pre-school will be indemnified against third party claims under the pre-school's employers and public liability insurance policy whilst volunteering for the setting.

Management of volunteers

All volunteers should:

- Have clear guidelines on what activities they are expected to undertake and the manner in which they should be undertaken.
- Be provided with appropriate and sufficient training in undertaking the relevant activities/tasks.
- Be provided with relevant equipment/materials.
- Be provided with relevant health and safety advice/training and equipment as necessary.
- Be made aware of relevant policies and procedures, particularly those relating to safeguarding and child protection.
- Be given clear guidelines about confidentiality.

Confidentiality

Volunteers are likely to become aware of confidential information within North Nibley Pre-school either about a child, its staff and parents. Volunteers should not disclose this information and should follow the pre-school's confidentiality procedure at all times.

Health and Safety

- Risk assessments should be in place for volunteers at the pre-school.
- Volunteers should disclose any information which relates to their own health and safety and must take reasonable care of their own health and safety and that of others.
- The Playleader and/or the Chairperson must ensure that volunteers do not undertake any activities which present a risk to their health and to others.

Grievances and complaints

- Any problems arising from either side should be resolved through informal discussion.
- If the issues prove to be irreconcilable, either side has the option to terminate the agreement.
- If the conduct or performance of a volunteer falls below that required, they may no longer be offered duties and, in some circumstances, may need to be referred to the DBS.

Roles and expectations

It is important to set clear guidelines and expectations in order that the needs of the volunteer and North Nibley Pre-school may be met. Volunteers can expect:

- A supportive, welcoming and positive environment that encourages them to get the most out of volunteering.
- An induction training programme and appropriate task related training.
- Relevant and up to date information and advice.

- To be given copies of North Nibley Pre-school's policies on safeguarding and child protection, health and safety and equality and diversity.

In return North Nibley Pre-school asks volunteers to:

- Be a positive representative of the school.
- Adhere to their task, responsibilities and commitment as agreed.
- Follow any procedures and standards explained by the Playleader and/or Chairperson, including those relating to safeguarding and child protection, health and safety and equality and diversity.

Unregistered staff will never:

- Be left unsupervised whilst caring for children.
- Take children for toilet visits unless supervised by a registered member of staff.
- Change nappies whilst unsupervised.
- Be left unsupervised during outdoor play.
- Be left alone in a room for children.
- Administer medication.
- Administer first aid.

North Nibley Pre-school Expression of interest

Thank you for expressing an interest in volunteering at North Nibley Pre-school.

| | |
|---|----------------------|
| First Name: | Surname: |
| Address: | |
| Date of Birth: | Gender: |
| Tel No (day): | Tel No (eve): |
| Email address: | |
| Occupation: [ie. electrician, student, house person, retired etc]: | |

Please tell us (as briefly as possible) what your reasons for volunteering are.

Please give details of any experience that may be relevant [NB: previous experience is not always required]:

Availability

Please indicate below when you are available to volunteer. We are open Mondays from 9am to 1pm and Tuesday to Friday's (term time only) from 9am to 3.30pm.

| | Mon | Tues | Weds | Thurs | Fri |
|------------------|-----|------|------|-------|-----|
| Morning | | | | | |
| Afternoon | | | | | |

Volunteer References

All volunteers at North Nibley Pre-school come into contact with children. We, therefore, require references and a Disclosure and Barring Service check.

Please give details of TWO independent referees below. If you are under 16 then please give details of ONE referee and the name of your school.

Referees **MUST NOT** be a family member or partner and should have known you for at least one year.

Referee One

| | |
|---|--|
| Name: | |
| Email: | |
| School (if under 16) Including contact number: | |

Referee Two

| | |
|---------------|--|
| Name: | |
| Email: | |

Declaration

I have not incurred any criminal convictions nor have I committed any offences of abuse or causing harm to children, or any offence which may be relevant to my volunteering at North Nibley Pre-school.

I agree that the information given on this form is correct.

I give North Nibley Pre-school permission to contact my referees and use the information detailed above.

Signed: Print name:

Parent/Guardian signature (if under 16):

Print name: Date:

Thank you for your interest. We will be in touch soon and look forward to meeting you.

Please return this form to:
Elaine Roberts, Playleader, North Nibley Pre-school,
North Nibley Village Hall, The Street, North Nibley, Dursley, Glos GL11 6DP